

Role: Digital Champion

We're seeking keen, caring and enthusiastic people with a technological knack to join our volunteer team. This role will provide support for socially isolated and lonely people to get digitally connected. We're looking for people over 18 years old who are willing to support a wide range of people to access digital services, spaces and events.

Our clients, many of whom are isolated and vulnerable, shielding, self-isolating or physically distancing from others for age and/or health reasons, could really benefit from a bit of friendly help using technology such as tablets, phones and laptops to interact with the world around them. Digital Champions will help to connect them digitally while they are shielding/unable to go out, empowering individuals to socialise with friends and family as well as attend online events we'll be organising!

The specific tasks for the role are:

- Setting up service users device
- Setting up email accounts
- Demonstrating the functions of the devices including how to use video calling
- Assisting service users in accessing online events
- Support service users in developing their understanding of the benefits of being digitally connected

Personal Specification:

- A good understanding of digital technology would be beneficial (training provided)
- Good communication skills
- Strong organisational skills

Benefits:

- An opportunity to share the insight you have built from your experience
- An opportunity to volunteer on a flexible basis, including from home
- You will be provided with relevant information, training and regular support sessions so you can get the most out of volunteering with us. This will include specialised Digital Champion training.
- Out of pocket and authorised expenses reimbursed